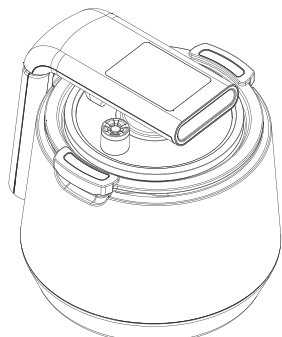


TONZE



Electric Rice Cooker FD23A20TAQ User Manual

Please read this user manual carefully before using the product
Please keep this user manual properly

Safety Precautions

Please carefully read the "Safety Precautions" before use, and follow the instructions to avoid improper use that may result in damage or danger. Ensure you fully understand the contents of this section before reading the product manual, and keep it for future reference, allowing all users of this product to consult it as needed.

- The appliance must not be immersed in water.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- Fire and electric shock hazards exist with all electrical appliances, which may result in injury. Please carefully read this manual before use and avoid violating safety precautions.
- The appliance should not be used by individuals with reduced physical, sensory, or mental abilities (including children) unless they are supervised by someone responsible for their safety or have received instructions on how to use the appliance in a safe manner.
- Keep the appliance out of the reach of children and ensure they do not play with it.
- Before using, ensure that the inner pot is properly positioned within the appliance. Never operate the appliance without the inner pot in place.
- Always supervise the use of the appliance and ensure that children and individuals without supervision do not handle the cooker.
- This appliance is intended for household use only. It may also be used in similar applications such as:
 - Staff kitchen areas in shops, offices, and other working environments
 - Farmhouses
 - By clients in hotels, motels, and other residential-type environments
 - Bed and breakfast establishmentsIt is not designed for commercial or industrial use.

- This product is not suitable for outdoor use.
- Do not modify or repair the appliance yourself. If the appliance needs service, please contact qualified professionals or authorized service centers.
- Store the appliance properly when not in use, ensuring it is kept in a cool, dry place, and all parts are clean and assembled.
- This appliance is designed to only use the specific types of cooking pots it comes with. Do not substitute other pots or use drugs or chemicals in the rice cooker.
- To prevent damage or electrical hazards, avoid spillage or overflow of liquids near the connector.
- Do not touch the heating element while it is hot. Allow it to cool down completely before wiping with a cloth.
- Misuse of this appliance may cause burns, electric shock, or injury. Always follow the safety instructions and use only as intended.

Product Features

- All natural full ceramic inner pot with a spherical-arc design that concentrates and retains heat, making each grain of rice plump and full.
- Micro-pressure cooking technology for evenly boiling rice, resulting in sweeter and more fragrant rice.
- 360° ceramic inner pot + ceramic lid combination for healthier cooking.
- Ceramic nano-level non-stick technology enhances non-stick performance and makes cleaning easier.
- Floating heating system that closely adheres to the inner pot for all-around heating.
- Sealed anti-overflow inner lid prevents spillage when cooking porridge or soup, locking in nutrients and flavor.

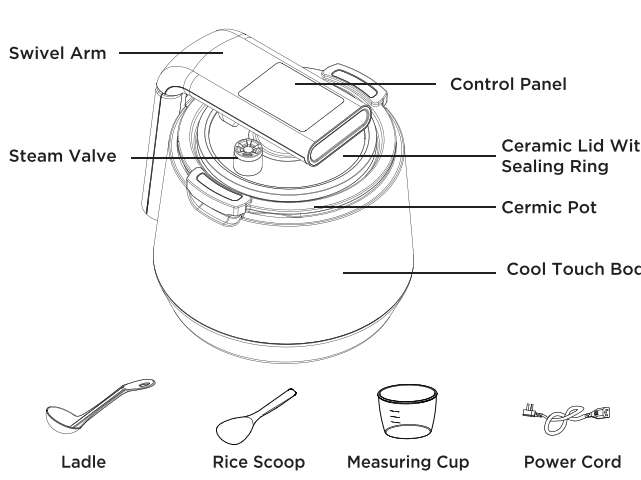
Precautions While Using

- Please use a power source that matches the voltage specified on the product's nameplate.
- Ensure the power source has proper grounding for safety.
- Do not place the product near flammable or explosive materials, or use it on surfaces that are wet or near other heat sources to avoid malfunction or danger.
- Always place the product on a stable platform out of the reach of children.
- Steam will be emitted during operation. Do not place your face or hands near the steam outlet to avoid burns. Avoid placing items sensitive to steam above the product, and never cover the steam outlet with a cloth or similar item to prevent accidents or product malfunction.

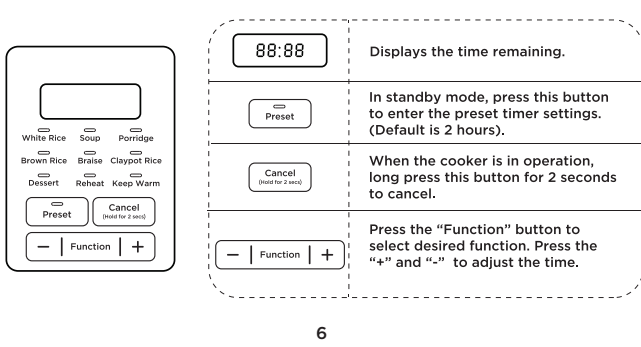
- The outer shell of the product will be hot during operation. Do not touch it to avoid burns.
- The ceramic inner pot is intended only for use in this product. Do not place it directly on an open flame or use it on other cooking appliances. Avoid placing the ceramic pot in cold water when hot to prevent cracking.
- Water should be between the minimum and maximum water level lines. Too little or too much water can cause malfunctions or safety hazards.
- Ensure the power cord plug is fully inserted to ensure good contact.
- Keep the power cord plug and socket dry at all times. Do not plug or unplug the power cord with wet hands to prevent electric shock.
- Do not move the product while it is in operation.
- You may hear a slight "clicking" sound during operation, which is the appliance adjusting the heat level. This is normal and does not affect its performance.
- If you press Cancel while the product is working and before the heating process is automatically completed, and then want to restart it, food in the ceramic inner pot may burn or experience other irregularities due to repeated heating. Please avoid this during regular use.
- If there is a power outage during operation, the product will return to standby mode, and you will need to reset it to continue.
- Adding hot water for cooking rice or porridge does not shorten cooking time. It may result in undercooked rice or overcooked porridge, so use with caution.
- When the cooking is complete, the ceramic inner pot will be very hot. Do not touch it directly to avoid burns.
- The product may emit a slight odor during its first use. Additionally, the display may flicker when powered on for the first time. If this happens, unplug and plug it back in. Both phenomena are normal and do not affect the product's use.
- The ceramic inner pot is fragile, so avoid collisions with hard objects or dropping it from a height to prevent breakage.
- When cooking rice, porridge, or other foods, always follow the recommended rice-to-water or food-to-water ratios. Exceeding these amounts may cause drying, scorching, or damage to the ceramic inner pot, shortening its lifespan. Use the program settings and scale markings as a guide, and note that slight adjustments may be needed depending on the type of rice used.

- Do not add water to the heating plate. Before use, wipe off any water droplets, rice, or debris on the outside of the ceramic inner pot and inside the rice cooker. Once the heating plate is clean, place the ceramic inner pot in and gently rotate it to ensure good contact between the pot's bottom and the heating plate.
- During cooking, make sure the swing arm panel is securely pressed against the inner pot to avoid affecting cooking performance. When the panel is open, the digital display will blink, and the control buttons will be locked to prevent accidental operation.
- Always unplug the power cord before removing the ceramic inner pot.
- When placing the ceramic inner pot into the appliance, rotate it slightly left and right to ensure both handles fit securely into the handle slots of the outer shell, allowing full contact with the heating plate.
- Position the steam release valve in line with the two handles to prevent steam from overheating the control panel or causing burns.
- Stains or watermarks may cause discoloration at the bottom of the inner pot. This is a normal condition.
- Select the appropriate function according to actual needs. Do not exceed the maximum water level for any function to prevent overflow.
- If switching to another function or restarting the same function, turn off the appliance and stir/cool the food before restarting. Otherwise, overflow or burning may occur.
- Clean the ceramic inner pot promptly after each use. If left uncleaned for too long, food residues may become difficult to remove.
- Allow the ceramic inner pot to cool completely before cleaning to prevent cracking from sudden temperature changes.
- Do not place the ceramic inner pot over an open flame, as this may cause cracking.
- When cleaning the ceramic lid, remove the silicone ring around the edge for thorough cleaning to prevent residues and odors.
- After cooking rice, wait about 8 minutes, stir, and then let it rest for at least 15 minutes for best results.

Main Components



Control Panel



How to Use

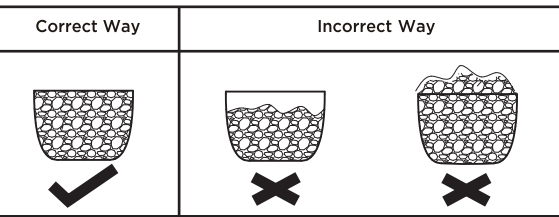
Operating Methods and Special Functions

I. Before First Use:

- Remove all accessories from the product and take off all packaging materials.
- Thoroughly clean all components such as the ceramic inner pot, silicone parts, and steaming accessories with boiling water.
- Use any cooking function to boil 1-2 pots of clean water to allow the product to self-clean before use.
- The maximum cooking capacity is 0.8L for rice and 2.0L for soups.

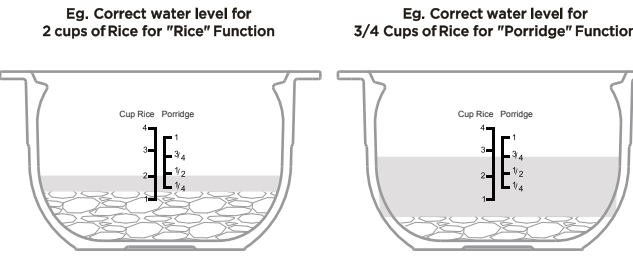
II. Before Selecting Function:

- Measure Rice with the Measuring Cup
Please use the included measuring cup to measure rice correctly. (1 CUP = one level cup. Too little or overflowing rice may affect the results when cooking rice or porridge.) Do not use the ceramic inner pot to wash or rinse rice, as this may scratch the surface and reduce its non-stick effectiveness.



- How to Adjust Water Level
When cooking rice or porridge, adjust the water according to the number of cups of rice added:

- To cook 2 cups of rice: Wash the rice and pour it into the ceramic inner pot. Then, add water up to the line marked "2" on the "Rice" side.
- To cook 3/4 cups of porridge: Wash the rice and pour it into the ceramic inner pot. Then, add water up to the line marked "3/4" on the "Porridge" side.

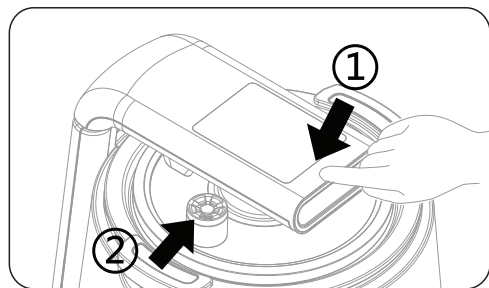


Note:

- You may adjust the amount of water based on personal preference and the type of rice used.
- When using the "Porridge" function, do not exceed the highest water level line marked "Porridge" on the inner wall of the ceramic pot. When using the "Soup" function, do not exceed the highest of all water level markings inside the ceramic pot.
- For the "Claypot Rice" function, refer to the "Rice" water level lines.

Properly Ensure Rice Cooker is Closed

- The swivel arm must be completely lowered (until the screen stops flashing) to ensure full contact and a proper seal with the silicone on the lid handle.
- The steam valve on the lid must be positioned on the side of the swing arm panel.



III. Function Selection (For White Rice, Brown Rice, Claypot Rice, Reheat):

- Press the "Function" button to choose the desired function (e.g., "White Rice"). The "White Rice" indicator light will start flashing, and the display will show "--".
- After 6 seconds, the "White Rice" indicator light will stay on, while the others turn off. The display will show a rotating animation, indicating that the rice cooker has entered the automatic cooking process.
- When cooking is complete, the rice cooker will sound a "Di-Di-Di" beep 3 times and will automatically switch to the Keep Warm mode. The "Keep Warm" indicator will light up, and the display will begin counting time in warm mode.

Note: Long Press Cancel to stop the operation at any time.

Notes for Function Selection (For White Rice, Brown Rice, Claypot Rice, Reheat):

- Claypot Rice**
- Refer to the "Rice" water level markings for proper rice-to-water ratio. Add rice and water to the corresponding level before placing in other ingredients.
 - Do not exceed 3 cups of rice.
 - Adding an appropriate amount of peanut oil while cooking can enhance the flavor of the rice.

- Reheating Rice**
- If the amount of cold rice, after loosening and spreading evenly, reaches the "4 cups" rice marking inside the pot, use the included measuring cup to add 1 cup of warm water. If it's less than 4 cups, adjust the amount of warm water accordingly, based on 1 cup as the standard.
 - Do not reheat rice that is too sticky, as it may easily burn at the bottom.
 - Too little water may cause the rice to burn; too much water may make the rice soggy. Please control the water amount appropriately.
 - After reheating, stir and fluff the rice evenly to distribute the heat better.

IV. Function Selection (For Soup, Porridge, Braise, Dessert):

- Press the "Function" button to select the desired function (e.g., "Porridge"). The "Porridge" indicator light will flash, and the display will show "01:15".
- After 6 seconds, the "Porridge" indicator light will remain steady, other function lights will turn off, and the display will show the selected cooking time and begin the countdown — indicating the cooker has entered the automatic cooking process.
- Measure an appropriate amount of rice and ingredients, and complete all preparation.
- Use the "+" and "-" buttons to adjust the cooking time within the adjustable range.
- When the countdown is complete, the rice cooker will emit a "Di-Di-Di" beep 3 times and automatically switch to Keep Warm mode. The "Keep Warm" indicator will light up, and the display will begin timing in warm mode.

V. Preset

- Press the "Preset" button. The display will show the default preset time: "02:00".
- Press the "+" and "-" buttons to adjust the preset time within the available range.
- Within 6 seconds, press the "Function" button to choose your desired function (e.g., "Brown Rice"). The "Brown Rice" indicator light will change from flashing to steady. The display will show the preset countdown time, and the rice cooker will enter the preset mode.
- When the preset countdown ends and cooking begins, the Preset indicator light will turn off, and the cooker will start the selected cooking function. Once cooking is complete, it will automatically switch to Keep Warm mode.

Notes for Preset:

- The preset time includes the cooking time. If the preset time is shorter than the required cooking time, the appliance will automatically start cooking immediately.
- The preset time includes the cooking completion time, so there's no need to calculate the cooking time for the selected function.
- When setting the preset for White Rice, Brown Rice, or Claypot Rice, if the preset time is less than 70 minutes, the cooker will start cooking immediately.
- It's recommended not to use the Preset function in high ambient temperatures to prevent food from spoiling.
- Due to differences in rice quantity, water volume, and ambient temperature, cooking may finish slightly earlier than the preset time.
- The Keep Warm and Reheat functions cannot be preset.

Cleaning and Maintenance

After using the product, make sure to unplug it and wait for the cooker to completely cool down before starting the cleaning process.

- Use a kitchen detergent for cleaning.
- Do not use solvents such as banana oil, gasoline, cleaning powders, hard brushes, or steel wool to clean the product.
- Clean the ceramic inner pot with a soft cloth or towel. Do not use hard wire brushes during cleaning to avoid damaging the surface. Except for the ceramic inner pot and the removable inner lid parts, do not immerse the power cord or the entire product in water or rinse it directly to avoid water entering the electrical components, which could cause malfunctions and affect safe usage.
- Do not immerse the outer shell of the product in water or rinse it with water. Use a soft, damp cloth (with excess water wrung out) to wipe the surface.
- After each use, remove the removable inner lid and steam cover assembly and clean them thoroughly.
- Clean the product promptly after use to prevent dirt from adhering tightly to the parts, making it difficult to remove later.

Troubleshooting

Error	Cause of Issue	Solution
No power (Display screen does not light up)	Power cord plug is not properly inserted	Check if the power cord plug is fully inserted
	---	Send to an authorized service center
Rice or porridge is not cooked (or undercooked)	Insufficient water added	Adjust the water quantity
	Ceramic inner pot is dirty or has foreign objects	Clean the bottom of the ceramic inner pot
	The swivel arm is not securely lowered	Ensure the arm cover is securely closed
Rice, porridge, or soup burns at the bottom	---	Send to an authorized service center
	Too little water added	Adjust the water quantity
Overflowing during rice, porridge, or soup cooking	Voltage too high	Use a household voltage regulator
	Ceramic inner pot is dirty or has foreign objects	Clean the bottom of the ceramic inner pot
No water in the ceramic inner pot (dry burn)	Water level or rice-to-water ratio is incorrect	Adjust the water and rice quantity according to the scale

Error	Cause of Issue	Solution
Function not working	Power interference	Disconnect the power for 20 seconds and reconnect
	---	Send to an authorized service center
EO error displayed	The lid was opened, and the swivel arm was not securely lowered for more than 10 minutes	Restart cooking
E101 or E102 error displayed	---	Send to an authorized service center
E201, E202, or E203 error displayed	Too little water added	Let the ceramic pot cool, then add water and food before cooking
Overfilled with water and rice	Excessive water and rice added	Adjust water and rice levels
	Lid opened for more than 10 minutes	Ensure the lid is not opened for extended periods during cooking
Excessive lid opening during cooking	Lid opened for more than 10 minutes	Ensure the lid is not opened for extended periods during cooking
	No water added in the ceramic inner pot	Allow the ceramic inner pot to cool, then add water and food before cooking

Important Safety Notice:

- Do not disassemble or attempt to repair the product by yourself if you are not a qualified technician.
- If the power cord is damaged, it must be replaced with a special cord or component obtained from the manufacturer or an authorized service center.
- If the product malfunctions and the issue cannot be resolved, do not attempt to repair it yourself. Please contact the authorized service center in your area or our customer service team for assistance.
- If the product will not be used for an extended period, please clean and dry it thoroughly, place it back in its original packaging, and store it in a well-ventilated, dry place to avoid moisture damage that could affect future use.
- The ceramic components in this product are fragile and not covered under warranty. Please handle with care.

Technical Specifications

Model Number	FD23A20TAQ
Rated Voltage	220V-240V
Rated Frequency	50Hz/60Hz
Rated Capacity	2L
Rated Power	350W-417W
Maximum/Minimum Rice Capacity	4 Cups/1 Cup